

GI ON DEMAND[®]



GastroGirl™



Step 3 of 3

How To Access Your Tele-Medicine Appointment



Gastroenterology
Consultants

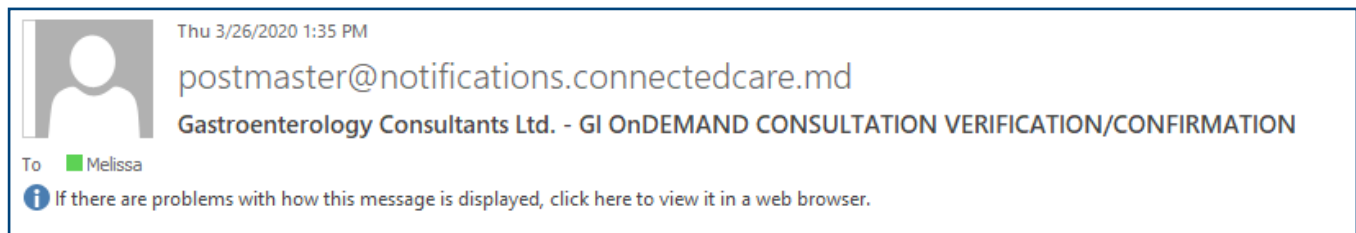
Welcome to GI On-Demand, the Tele-Medicine program of Gastroenterology Consultants!

At this point, you should have registered yourself or another patient for a Tele-Medicine account (or someone from our practice has registered you) and you should have activated your account.

If you would like to set up a Tele-Medicine appointment, please call us at:
775-329-4600

You will need to call us to get an appointment set up in GI On-Demand.

Once you have called us to set up a Tele-Medicine visit, you should receive an **email** from us – it may come from **Virtual Care Management, Gastroenterology Consultants, or Connected Care MD**. If you do not see the email, please check your “junk” or “spam” folder.



The email should look similar to the example one shown here – when you are ready to login and view the details of your appointment, click on the green “**Login to view details**” button.

This will take you to a login screen where you will input your password and email.



Appointment Confirmation

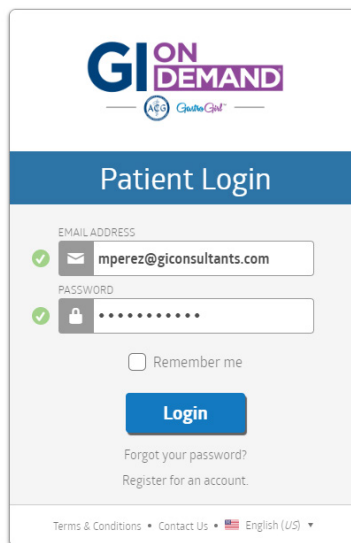
Your video appointment with
SnapMD TestPhysician
has been scheduled for:

Thursday, 3/26/2020
at 2:30 PM (GMT-08:00) Pacific Time (US & Canada)

[Login to view details](#)

Login to your **GI On-Demand** account using the email and password you used previously.

Click on the blue **“Login”** button to access your **GI On-Demand** dashboard.

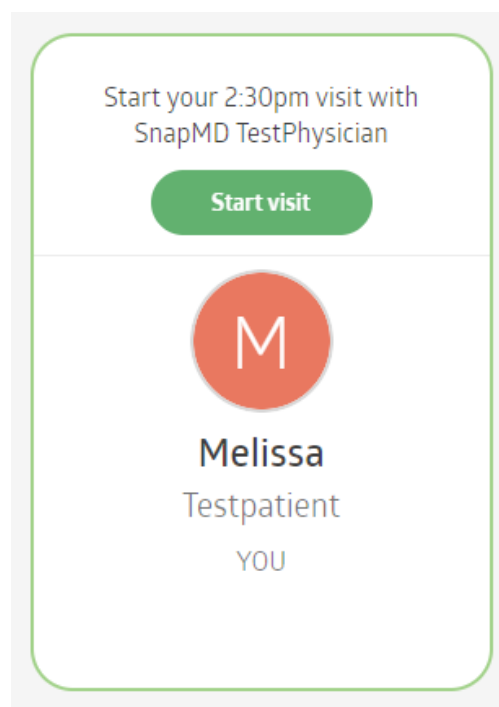


The screenshot shows the 'Patient Login' interface. At the top is the 'GI ON DEMAND' logo with 'AGS' and 'GastroGrip' sub-logos. Below the logo is a blue header with the text 'Patient Login'. The main form area contains two input fields: 'EMAIL ADDRESS' with a green checkmark icon and the email 'mperez@giconsultants.com', and 'PASSWORD' with a green checkmark icon and a masked password. Below these fields is a 'Remember me' checkbox which is unchecked. A blue 'Login' button is positioned below the checkbox. Underneath the button are two links: 'Forgot your password?' and 'Register for an account.'. At the bottom of the form, there are three small links: 'Terms & Conditions', 'Contact Us', and 'English (US)' with a dropdown arrow.

Once you have opened up your **GI On-Demand** dashboard, you should see any upcoming appointments above the patient button for whom the appointment is for.

You will not see an upcoming appointment if you have not called us to set up your appointment.

Click on the green **“Start visit”** button to begin your Tele-Medicine appointment.

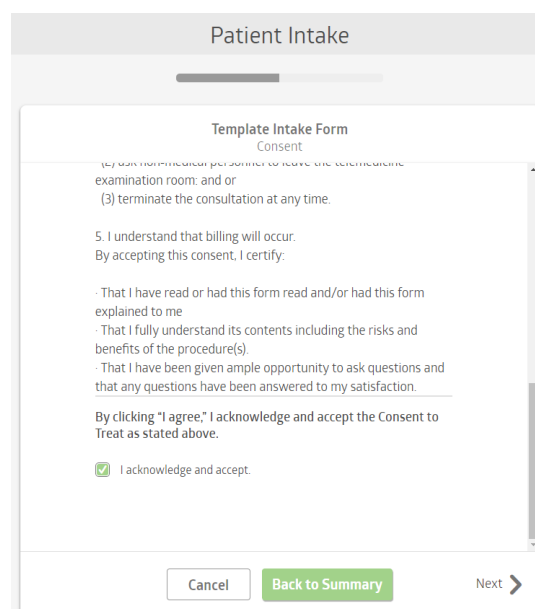


The screenshot shows a card for starting a visit. At the top, it says 'Start your 2:30pm visit with SnapMD TestPhysician'. Below this text is a green rounded rectangular button with the text 'Start visit'. Underneath the button is a red circular profile picture containing a white letter 'M'. Below the profile picture, the name 'Melissa' is displayed in a large font, followed by 'Testpatient' and 'YOU' in smaller fonts.

Please read through the Patient Intake Form.

Once you have finished reading the Patient Intake Form, at the bottom, please select the box that says **“I acknowledge and accept”** to move forward.

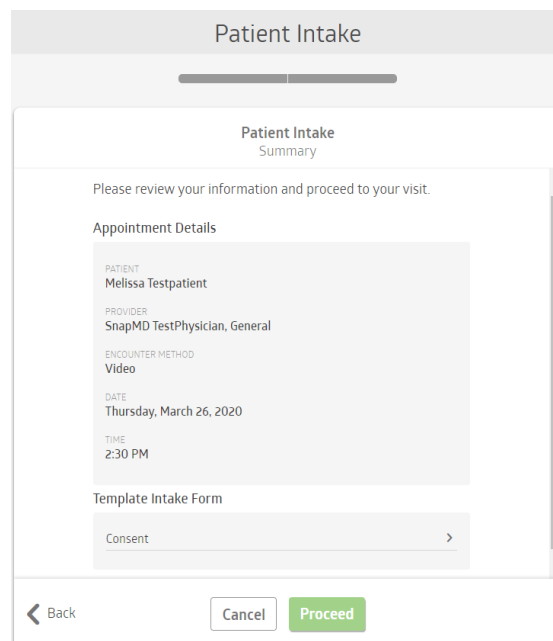
Click on the **“Next”** arrow in the bottom right corner to proceed to the next step.



The screenshot shows the 'Patient Intake' form. At the top, it says 'Patient Intake' with a progress bar below it. The main content is titled 'Template Intake Form Consent'. It lists several points of consent, including: (1) ask for medical personnel to leave the telemedicine examination room; and or (3) terminate the consultation at any time. It also states: '5. I understand that billing will occur. By accepting this consent, I certify:'. Below this, there are three bullet points: '- That I have read or had this form read and/or had this form explained to me', '- That I fully understand its contents including the risks and benefits of the procedure(s)', and '- That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.'. At the bottom of the form, it says: 'By clicking "I agree," I acknowledge and accept the Consent to Treat as stated above.' There is a checked checkbox next to the text 'I acknowledge and accept.'. At the very bottom of the form, there are three buttons: 'Cancel', 'Back to Summary', and 'Next >'.

Please review the **Appointment Details** after acknowledging and agreeing to the patient consent form.

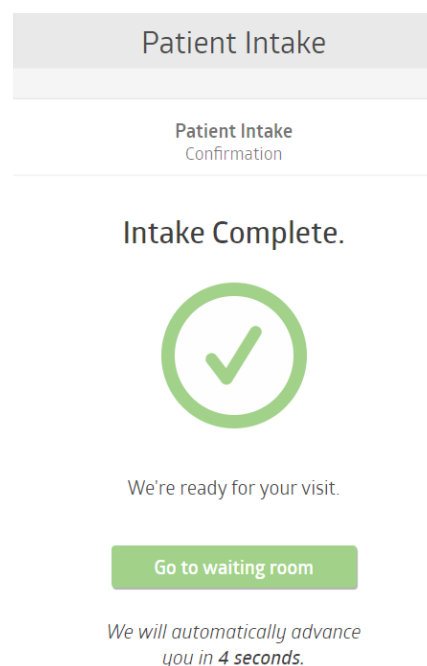
Click on the green **“Proceed”** button when you are ready to complete the patient intake process.



The screenshot shows a mobile application interface for 'Patient Intake'. At the top, there is a header 'Patient Intake' with a progress indicator. Below it, the screen is titled 'Patient Intake Summary'. A message reads: 'Please review your information and proceed to your visit.' Underneath, there is a section for 'Appointment Details' containing the following information: PATIENT: Melissa Testpatient; PROVIDER: SnapMD TestPhysician, General; ENCOUNTER METHOD: Video; DATE: Thursday, March 26, 2020; TIME: 2:30 PM. Below this is a 'Template Intake Form' section with a 'Consent' field and a right-pointing arrow. At the bottom, there are three buttons: a back arrow labeled 'Back', a 'Cancel' button, and a green 'Proceed' button.

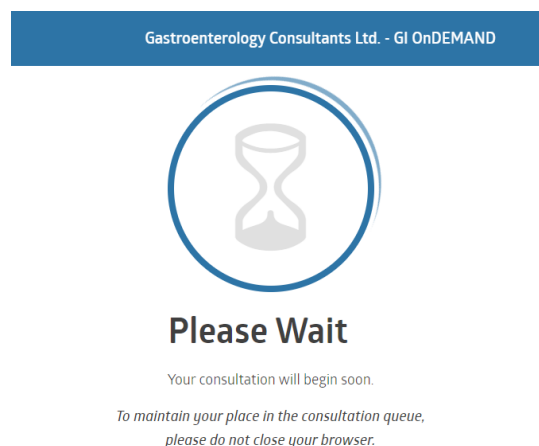
After you have click proceed, you will see a page similar to the one shown here.

The green **“Go to waiting room”** button will take you to the virtual waiting room, but if you do not click on it, the system will automatically put you in the virtual waiting room.



The screenshot shows a mobile application interface for 'Patient Intake Confirmation'. At the top, there is a header 'Patient Intake' with a progress indicator. Below it, the screen is titled 'Patient Intake Confirmation'. The main message is 'Intake Complete.' followed by a large green checkmark icon. Below the icon, it says 'We're ready for your visit.' There is a green button labeled 'Go to waiting room'. At the bottom, it says 'We will automatically advance you in 4 seconds.'

The virtual waiting room is where the patient will “wait” until a provider is able to see them for their Tele-Medicine appointment.



The screenshot shows a mobile application interface for 'Please Wait'. At the top, there is a blue header with the text 'Gastroenterology Consultants Ltd. - GI OnDEMAND'. Below the header is a large circular icon containing an hourglass. Underneath the icon, the text reads 'Please Wait'. Below that, it says 'Your consultation will begin soon.' and 'To maintain your place in the consultation queue, please do not close your browser.'